



## Phoenix Connect™

### Frequently Asked Questions (FAQ)

**Q: What is Phoenix Connect?**

A: Phoenix Connect is a new software application from Pharsight that replaces functional components of previously released versions of the Enterprise Edition of WinNonlin as well as the Client for the Pharsight Knowledgebase Server.

**Q: How do I buy Phoenix Connect?**

A: Phoenix Connect is purchased as a separate and standalone application that resides on client desktops. It can be purchased from Pharsight by contacting sales via email at [Sales@Pharsight.com](mailto:Sales@Pharsight.com); or via phone in the U.S at +1 919-852-4685; in the E.U. or India at +49 89 451 03036; or in Japan at +81 471-74-9918. For more information, go to [www.pharsight.com](http://www.pharsight.com).

**Q: How is Phoenix Connect licensed?**

A: Phoenix Connect can be used with separate standalone Node licenses or with Floating licenses that require license server that resides on a domain server on the client network. Licenses last for one year and are renewable upon the purchase anniversary at 30% of the then-current list price of the software. Renewals entitle users to support and upgrades to future versions of the product.

**Q: If I have WNL enterprise now, do I need to purchase both PHX Connect AND PHX WinNonlin?**

A: The Professional Edition of WinNonlin is equivalent to Phoenix WinNonlin 6. The Enterprise Edition of WinNonlin is equivalent to Phoenix WinNonlin and Phoenix Connect combined. If you own WinNonlin Enterprise, you will receive Phoenix WinNonlin and Connect under your license agreement. Note that Phoenix Connect can also be purchased separately and used without any dependencies on Phoenix WinNonlin.

**Q: If I only want to save the output from NCA (pk parameters) do I need PHX Connect?**

A: To simply export worksheets within Phoenix in SAS format (as SAS transport files) you do not need Phoenix Connect. Phoenix WinNonlin alone can export any worksheet in Phoenix as a SAS transport. To export worksheets in Phoenix as SAS transport files with CDISC STDM formats for the supported domain you will need Phoenix WinNonlin. If you use Phoenix Connect 1.0 to connect to SAS there is no need to save a workbook outside a project and you can simply use Connect to communicate with SAS and 'pass-on' output as your input for a SAS program and 'bring-back' the SAS results into Phoenix.

**Q: Do I get the SAS program as part of Connect?**

A: No, Phoenix Connect doesn't include SAS, NONMEM, S-plus, SigmaPlot or PKS software. If you wish to 'connect' to them they need to be purchased separately.

**Q: Can I use Connect for working with SAS, etc. and still continue working with WNL 5, for example for NCA?**

A: Yes, you can use WinNonlin 5 with all Phoenix products including Phoenix Connect.

**Q: If I use Connect and WNL 5, can both store data in PKS?**

A: Yes, if used with PKS 4.0. If you have upgraded to PKS 4.0 you can use Phoenix Connect to store data in PKS 4 and continue to use WinNonlin 5 to store data in PKS 4. Note that you would be able to load scenarios created with WinNonlin 5 in Phoenix WinNonlin but not the opposite. Therefore, scenarios created via Phoenix Connect and saved in PKS 4 cannot be loaded in PKS Clients 3.1. For PKS 4 users Phoenix Connect replaces the PKS Client used with PKS 3. In PKS version 4, Phoenix Connect replaces the PKS Client used to access previous versions of PKS.

**Q: What domains do you support for import/export in CDISC SDTM format?**

A: Phoenix includes support (import and export) for 5 domains:

- DM => Demographics
- SC => Subject Characteristics
- EX => Exposure
- PC => PK Concentration
- PP => PK Parameters

**Q: Would we have to have Phoenix connect 1.0 if we want to link Watson LIMS or some other ODBC compliant data source with Phoenix 6.0?**

A: Yes, all ODBC capabilities are within Phoenix Connect

**Q: I thought Phoenix is able to do graphs, why would I need SigmaPlot?**

A: Phoenix is able to generate high quality graphs for most common needs. However, it is not a software application solely dedicated to graphics. The connection to SigmaPlot is only needed if you want to generate more non-standard graphs that Phoenix cannot currently create.

**Q: Is Phoenix Connect required to export a SAS transport file in CDISC SDTM XML format or can Phoenix WinNonlin 6.0 do this without Phoenix Connect?**

A: You can export any worksheet to a SAS transport file with just Phoenix WinNonlin 6.0 but it would not be in CDISC SDTM format. For exporting to CDISC SDTM format (we currently support 5 domains one being PP) you will need Phoenix Connect. The SDTM implementation guide version 3.1.2 says CDISC domains should be in SAS transport files. We are not aware of any released standard allowing for domain submissions to be in XML format.

**Q: Will Phoenix Connect run on a remote computer?**

A: Only by using remote desktop with a floating license can Connect be run on a remote computer in the current version. In a future version, the software will enable users to execute programs on other computers including grids and clusters.

**Q: How can I get support for Phoenix Connect?**

A: First, please consult the documentation provided with your software or visit [www.Pharsight.com/support](http://www.Pharsight.com/support). If further assistance is needed, contact Pharsight technical support by e-mail, customer support portal (preferred), phone, fax or post.

- Customer Support Portal [www.Pharsight.com/support](http://www.Pharsight.com/support)
- E-mail: [support@pharsight.com](mailto:support@pharsight.com)
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