

Legacy Desktop Floating License Activation Process

IMPORTANT: You must carefully follow the instructions below in order to successfully activate your license.

The following process will walk you through the steps needed to get your non-Phoenix applications up and running with Floating licenses. These instructions apply to the following Pharsight desktop software applications:

- WinNonlin 5.1 or newer
- IVIVC for WinNonlin
- WinNonlin Validation Suite
- Trial Simulator
- AutoPilot
- WinNonMix

Attention: Pharsight's licensing procedures have changed and you must follow these instructions closely to ensure that you are successful in getting up and running.

All of Pharsight's desktop products must acquire a license after they have been installed in order to be fully functional.

A floating license key code enables multiple computers in a networked environment to run Pharsight applications using a shared pool of software licenses stored on a license server on the network. The license server acts like a library where individual licenses are checked out and in as Pharsight application software on networked PCs is started and stopped. The number of simultaneous users is limited to the total number of licenses on the license server. Once installed, floating licenses can not be moved from one server to another without contacting Pharsight's support team.

- **Warnings**

- **At the end of this process you will have a license generated for a specific machine.** If you want to move that license to another computer you will have to contact support and initiate a "Change License Request".
- During this process, you will receive an Authorization Code from Pharsight that may only be used a specific number of times (by default only once). If you are testing the licensing of the Pharsight Floating License Server on a system other than the production machine **do not proceed with the following license activation process.** You will need to contact Pharsight Support if you require an extra test activation. You may install the software but the Authorization Code can not be reused once it has been installed on a computer through the following license activation processes. Your Authorization Code is contained in a text document attached to the email to which this document was attached.

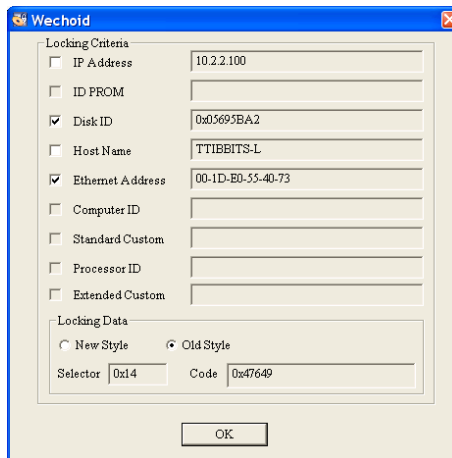
- **Prerequisites and Setup**

- Make sure you have the Authorization Code from Pharsight Fulfillment. The Authorization Code(s) are contained in an email from Pharsight's Fulfillment team.
- Locate a Computer on your network that will function as your floating license server. Log in as a System Administrator or an equivalent user profile.
- If you are already using this server as a Pharsight licensing server, there is NO need to stop or uninstall the license service. Any previous license service will be shut down and replaced by the new license server and service.
- Download the "Pharsight_License_Wizard_for_Server.zip" installation zip file from the following location:
ftp://support.ftp:pt9JTMd9GdXQLtCgPkvL@63.122.137.44/support/desktop/Licensing/Pharsight_License_Wizard_for_Server.zip
- Install the Pharsight License Wizard for Server software:
 1. Unzip the file you downloaded and browse into the folder, "Pharsight License Wizard for Server".
 2. Double-click "LicenseServerInstall.EXE" to install the software.
 3. Follow the prompts, accept the default selections, and then click Finish to Complete Setup.

- **3 Paths to Fulfill License (Choose the most appropriate)**

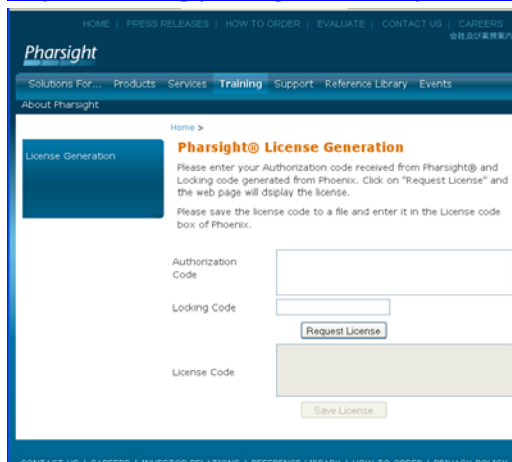
Having purchased a Floating license you must install a floating license server application on a network that your Pharsight application clients will have access to.

- **Activation on Pharsight's website from the License Server (requires internet access)**
 1. On the licensing server, double-click on the wechoid.exe software application found at the following location: **C:\Program Files\Pharsight\Pharsight Floating License Server**. A copy of this file can also be downloaded from the following web address:
<ftp://support.ftp:pt9JTMd9GdXQLtCgPkvL@63.122.137.44/support/desktop/licensing/wechoid.exe>
 - Select the 'Old Style' radio button
 - Check Only the boxes for **DiskID** and **Ethernet Address**, and uncheck everything else
 - Copy text from **Code** textbox



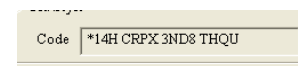
2. Open a browser and navigate to the website:

- <http://licensing.pharsight.com/requestlicense/default.aspx>



3. Paste or enter the Authorization Code sent by Pharsight into the **Authorization Code** textbox (Your Authorization Code is contained in a text document attached to the email to which this document was attached).

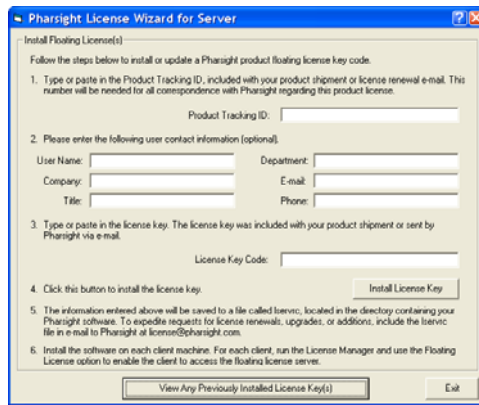
4. Paste or enter the **Code** from wechoid.exe (from step 1 above) into the **Locking Code** textbox on the webpage.



5. Click the **Request License** button and a code will appear in **License Code** textbox.

6. Use the Pharsight Licensing Wizard for Server to add the code to license server:

- Start Menu | Pharsight | Pharsight Floating License Server | Pharsight License Wizard for Server.
- Paste the License Code from the website into the "License Key Code" box and click the Install License Key button.



- Paste or type the Product Tracking ID in the Product Tracking ID text box. (The Product Tracking ID is contained in text of the email sent to you from Pharsight that also contained your Authorization Code).
- 7. Re-start the License Service
 - Navigate to Control Panel | Administrative Tools | Services
 - Find service named “Sentinel RMS License Manager”.
 - Right mouse click and select **Start**
- **Activation on a website from a different computer (requires internet access)**
 1. Follow steps described above in “**Activation on a website from the License Server**”
 2. At step 2 above, take the code from wechoid.exe and the Authorization Code Pharsight to a computer with internet access and continue with the steps as outlined above.
 3. At step 6 above, save the license file for transfer back to the Floating License Server (write it down, save it to a network drive, or save it on USB memory stick).
 4. Use the Pharsight Licensing Wizard for Server to add the code to license server:
 - Start Menu | Pharsight | Pharsight Floating License Server | Pharsight License Wizard for Server.
 - Paste the License Code from the website into the “License Key Code” box and click the Install License Key button.
 5. Re-start the License Service
 - Navigate to **Control Panel | Administrative Tools | Services**.
 - Find service named “Sentinel RMS License Manager”.
 - Right mouse click and select **Start**.
- **Activation via Pharsight Support**
 1. On the licensing server, double-click on the wechoid.exe software application found at the following location: C:\Program Files\Pharsight\Pharsight Floating License Server.
 - Check the boxes for **DiskID** and **Ethernet Address**, and uncheck everything else
 - Select the ‘Old Style’ radio button
 - Copy text from **Code** textbox

2. Contact Pharsight's Licensing Support at (1-650-314-3850 (US/EU/India)) or email (licensing@pharsight.com). Provide Pharsight with the Code from wechoid.exe and the Authorization Code.
3. Pharsight will contact you back by phone and/or email with a **License Key Code**.
4. Upon receipt of License Code from Pharsight, return to the Pharsight Licensing Wizard for Server to install the new license:
 - Start Menu | Pharsight | Pharsight Floating License Server | Pharsight License Wizard for Server.
 - Paste the License Key Code from Pharsight into the "License Key Code" box and click the Install License Key button.
5. Re-start the License Service:
 - Navigate to **Control Panel | Administrative Tools | Services**.
 - Find service named "Sentinel RMS License Manager".
 - Right mouse click and select **Start**.

- **Add license code to WlmAdmin**

Another way to add one or more licenses to the floating license server is to use an application that was included in the Pharsight License Wizard for Server installation packaged called WlmAdmin. WlmAdmin allows you to see and manage ALL of the various Pharsight software licenses installed and activated on the floating license server.

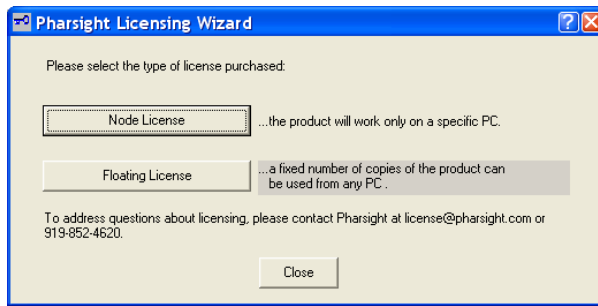
Wlmadmin is available for download from:

<ftp://support.ftp.pt9JTmD9GdXQLtCgPkvL@63.122.137.44/support/desktop/Licensing>.

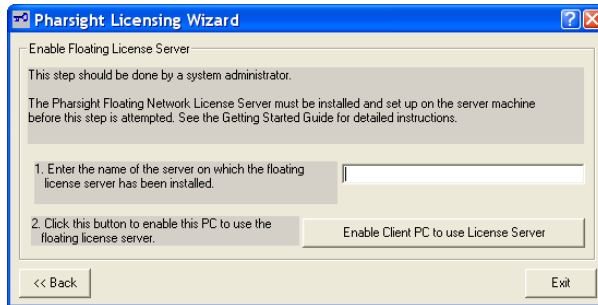
1. Browse to the directory that contains WlmAdmin, which by default is C:\Program Files\Pharsight\Pharsight Floating License Server.
2. Double-click WlmAdmin.exe
3. Click the (+) sign beside Subnet Servers to expand the list.
4. Right-click the license server name and select **Add Feature>From a String>To Server and its File**.
5. In the Add feature dialog, paste the license code obtained from the support Web site in the License code: field.
6. Click Add. The license is added to the server. (Note: there is no need to restart the service, wlmadmin does this for you.)

- **Client Computer (non-Phoenix; e.g.: WinNonlin 5.x or Trial Simulator):**

1. Launch the application from the Start | Programs | Pharsight | [Pharsight Product (e.g.: WinNonlin 5.3)] | Pharsight License Wizard menu. Select Floating License.



2. Type in the DNS name or IP address of the floating license server.



3. Click "Enable Client PC to use License Server" button.
4. Click Exit to close the Pharsight Licensing Wizard. It is now possible to run the product for the term of the license.
5. Start the Pharsight application software by going to Start | Programs | Pharsight | [Pharsight Product (e.g.: WinNonlin 5.3)].