

Phoenix Node License Activation Process

IMPORTANT: Pharsight's licensing procedures have changed and you must follow these instructions closely to ensure that you are successful in getting up and running.

The following process will walk you through the steps needed to get all of your Phoenix application(s) up and running with Node license.

- Phoenix WinNonlin
- Phoenix NLME
- Phoenix Connect
- IVIVC Phoenix (future)

All of Pharsight's desktop products must acquire a license after they have been installed in order to be fully functional. Pharsight's Phoenix applications can operate in a limited fashion allowing users to view existing Phoenix projects; however, without a valid license no analyses can be built, edited, or executed.

A node license activates the Phoenix application software on the computer on which it is installed. The node license agreement restricts installation of the software and license to a single personal computer (PC) for each node license purchased. Once installed, node licenses can not be moved from one computer to another without contacting Pharsight's support team.

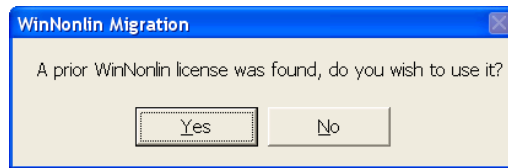
WARNINGS

- **At the end of this process you will have a license generated for a specific computer.** If you want to move that license to another computer you will have to contact support and initiate a "Change License Request".
- If you are testing the licensing of Phoenix on a system other than the end-users computer, **please do not proceed with the license authorization process.** You may install Phoenix but the Authorization Code can not be reused once it has been installed on a computer through the following license authorization processes.

PREREQUISITES AND SETUP

- Make sure you have the **Authorization Code** from Pharsight Fulfillment (attached as a text document to the email to which this document was attached).
- Log in as a System Administrator or an equivalent user profile.
- Install the Phoenix software on the node computer where it will be used. If you will be upgrading to a newer version of software, as always, you can access the download file(s) from the Pharsight's download portal using your login credentials on the Pharsight Support site: http://pharsight.com/support/support_home.php.

Note: if you already have a previous version of WinNonlin installed on your computer, Phoenix will recognize the old license and ask you if you would like to use it – click, YES.

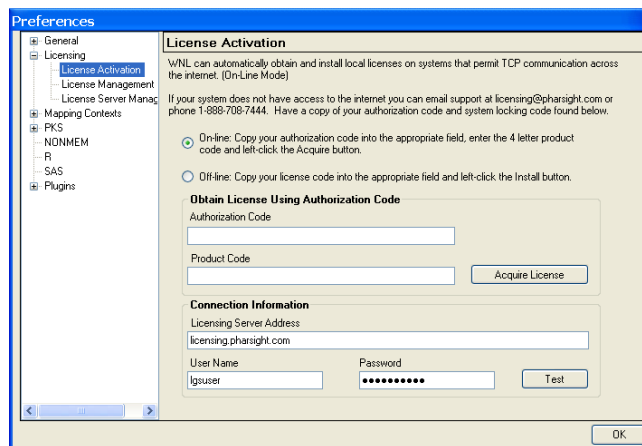


This will copy the old license to Phoenix and Phoenix will now be licensed and activated until the expiration of the old WinNonlin license. If this fits your situation, you are finished and there is no need to go on.)

LICENSE ACTIVATION STEPS

- **Activation from within Phoenix (requires internet access on PHX computer)**
Phoenix has a capability to reach out to Pharsight's licensing servers via the internet to obtain a license file. This is the easiest way to get Phoenix licensed but requires a specific port to be open on your corporate firewall.

1. Launch Phoenix from the Start | Programs | Pharsight | Phoenix menu.
2. Within Phoenix, select Edit | Preferences.
3. Select Licensing, License Activation from the tree on the left.
4. Make sure On-Line radio button is selected.



5. Open the email you received from Pharsight Fulfillment that contains your Authorization Code. Copy the Authorization Code. The Authorization Code will look like the following sample:

```
012EA7C0A850E2482dg6786CD9E8C436FB # Group : PHX_WNL :
PHX_WNL Activation Information : Start - 1/3/2010 12:00:00 AM Count -
5 Duration - 362Enter the Authorization Code you received from
Pharsight in Authorization Code textbox.
```

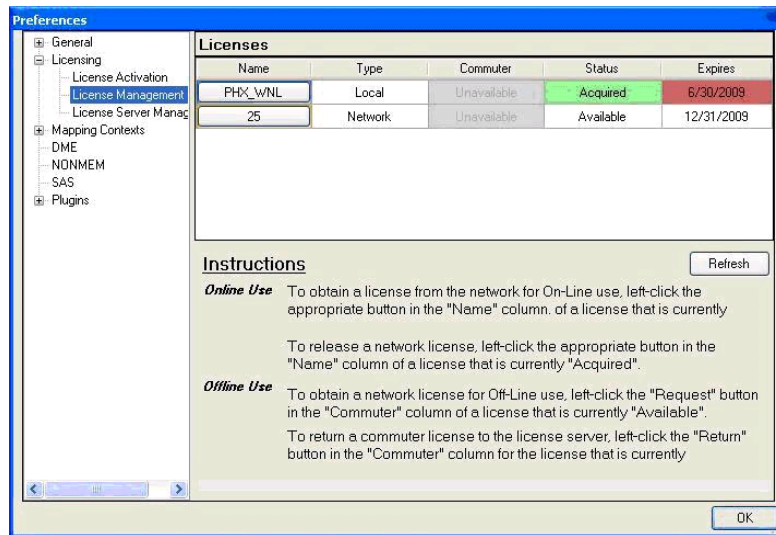
6. In Phoenix, enter the Authorization Code in the Authorization Code textbox.
7. Enter the Product Code you received from Pharsight Fulfillment in the Product Code textbox. The Product Code will look like the following sample:

```
PHX_WNL
```

(The Product Code is in the text of the email that Pharsight's fulfillment team sends out with new Authorization Codes.)

8. Click the **Acquire License** button.

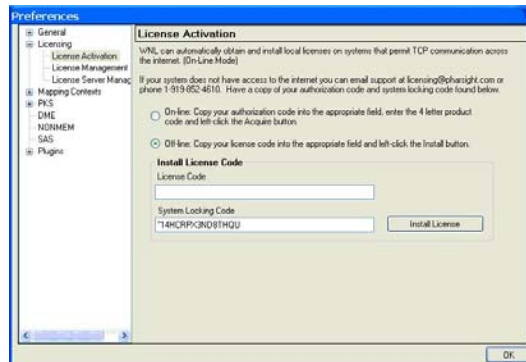
9. Within 60 seconds a dialog box will be display showing the results of the license acquisition; click OK.
 - **Note:** If you receive an **error 10019** “Cannot Connect to Server”, your network environment is locked down in such a way that it prevents Phoenix from accessing Pharsight's licensing server via firewall port 5094. Either have your IT department open port 5094 on your corporate firewall; or, go on to the next Offline option.
10. Click OK and begin using Phoenix.
11. To confirm the acquisition & installation of the license, select License Management in tree on left. PHX_WNL should be shown in the dialog box on the right.
12. Step 12. Click OK to exit the Preferences dialog.



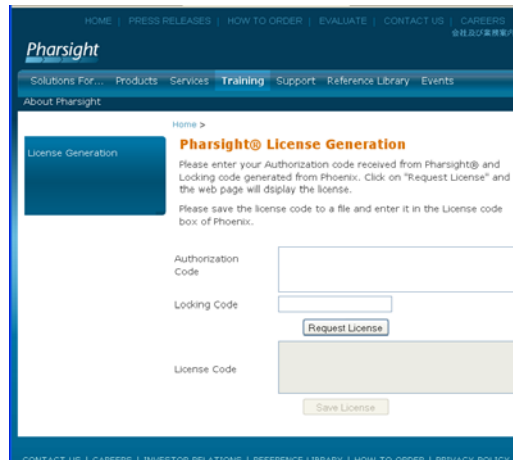
- **Activation from a Website**

For installation on a computer that does not have access to the internet, or If Phoenix can not get a license itself, you can activate your license through a Pharsight website by following these steps:

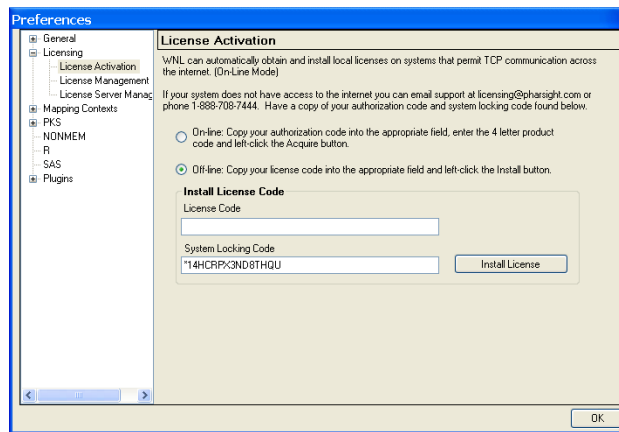
1. Launch Phoenix from the Start | Programs | Pharsight | Phoenix menu (While logged in as a System Administrator).
2. Within Phoenix, select Edit | Preferences.
3. Select Licensing, and then License Activation from the tree on the left.
4. Select the Off-line option in **License Activation** screen.



5. Copy or Record the **System Locking Code**.
 - Leave Phoenix in its current state.
6. On computer with internet access, open a browser and navigate to the following website:
 - <http://licensing.pharsight.com/requestlicense/default.aspx>



7. On the web page, paste or type the Authorization Code you received from Pharsight into the text box named **Authorization Code**.
 8. **Enter System Locking Code (recorded earlier from the Phoenix computer) into Locking Code textbox.**
 9. Click on “Request License” and the License Code will be displayed in the License Code text box.
 10. Copy or Record the code that appears in the “**License Code**” textbox or click the “Save License” button to save the License Code to a text file.
 11. Return to the computer where Phoenix is installed and enter the License Code generated on the web page into the **License Code** textbox on **License Activation** preferences dialog.
 12. Click the “**Install License**” button.
 13. To confirm the installation of the license, select License Management in tree on left.
 14. The Product Code for the license you activated should be displayed in the dialog box on the right.
 15. Click OK to exit the Preferences dialog.
 16. Restart Phoenix to begin using your Phoenix Application(s).
- **Activation Through Pharsight Support**
 If the previous to options have failed, you can receive authorization from Pharsight Fulfillment. Before contacting Pharsight, please take the following steps:
 1. Select **Off-line** and copy or record the **System Locking Code**
 - Leave Phoenix in its current state



2. Contact Licensing Support at (1-650-314-3850 (US/EU/Asia/India)) or email (licensing@pharsight.com). Provide Pharsight with the System Locking Code from Phoenix and the Authorization Code.
3. Pharsight will contact you back by phone and/or email with a **License Code**.
4. Upon receipt of *License Code* from Pharsight, return to Phoenix and enter license code into the **License Code** textbox on the **License Activation** preferences dialog.
5. Click the **“Install License”** button.
6. To confirm the installation of the license, select License Management in tree on left.
7. The Product Code for the license you activated should be displayed in the dialog box on the right.
8. Click OK to exit the Preferences dialog.
9. Restart Phoenix to begin using your Phoenix Application(s).

NOTE: All License keys are stored in the following location:

C:\Program Files\Pharsight\Phoenix\application\Services\Licensing